

The Everett Clinic

Part of Optum®

VSee video visits with The Everett Clinic

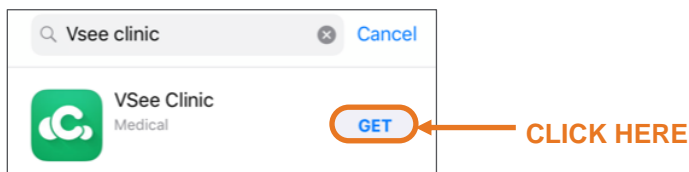
Set up VSee on a mobile device

With VSee, you can have a video visit with your provider from the comfort of your home, using video chat to see and speak with each other. Here are the steps to set up VSee on your smartphone or tablet prior to your visit.

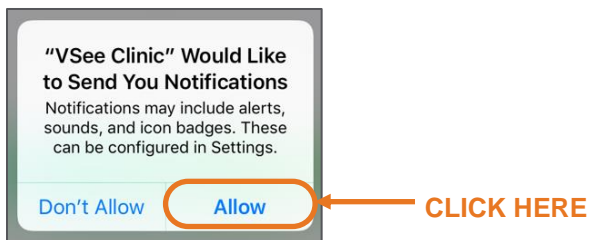
All you need is a [compatible mobile device](#) with a built-in camera, a headset or built-in microphone and speakers, and internet access or a data plan.

Before starting, close other video conferencing tools such as Zoom, WebEx, Skype, or FaceTime.

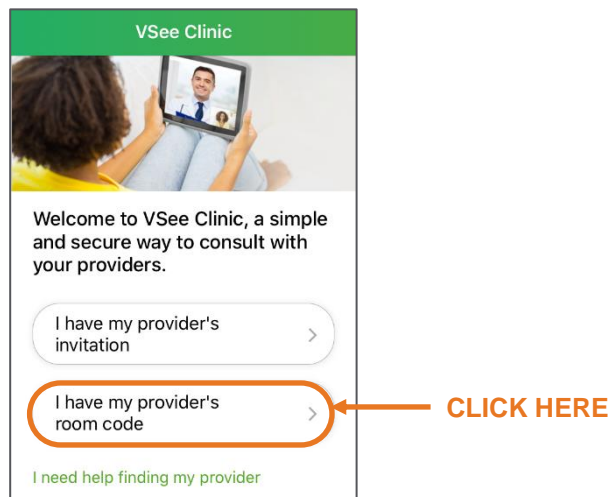
1. Download and install the **VSee Clinic** app. (It is free.) Be sure to download **VSee Clinic**, not the other VSee apps such as *VSee Messenger* or *VSee Waiting Room*.



2. The first time you download the app, you will be asked to enable notifications. Click **Allow**.

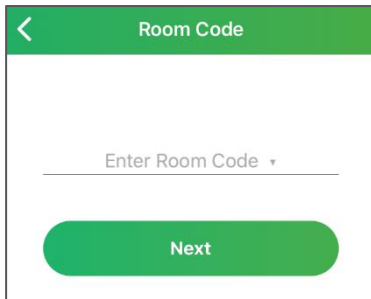


3. Click **I have my provider's room code**.

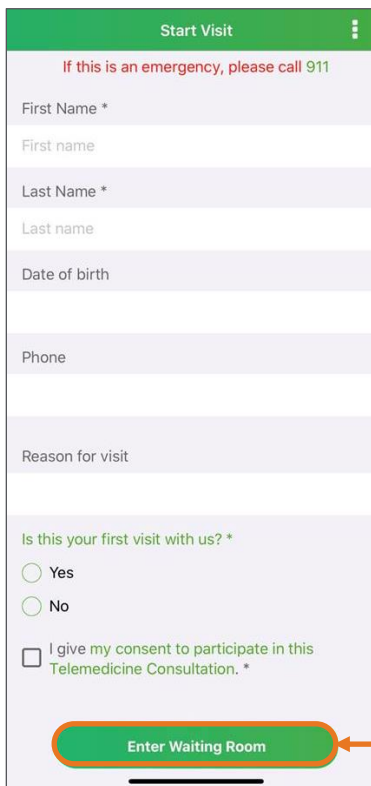


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4. Enter the room code that your clinic provided. Then click **Next**.



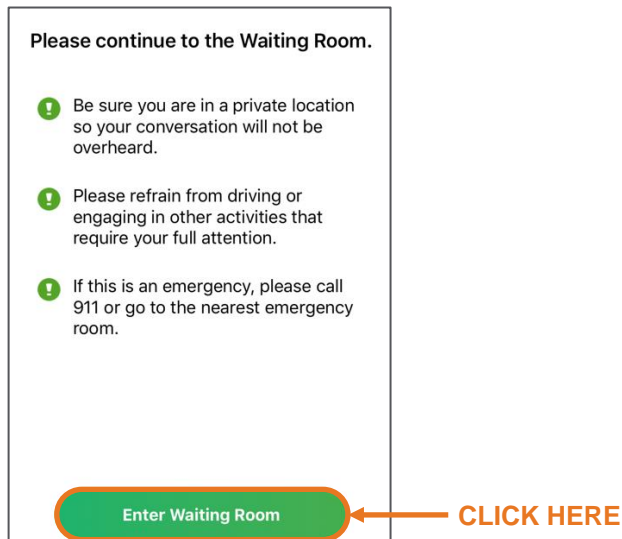
5. Enter your name, answer other intake questions, and click **Enter Waiting Room**.



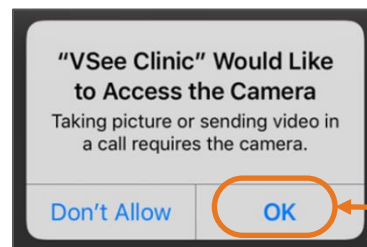
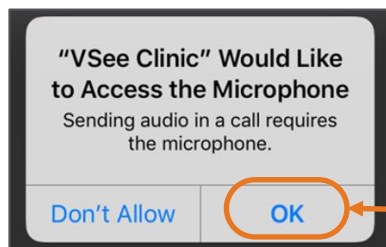
CLICK HERE

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6. You will be taken to another screen with information for your visit. Click **Enter Waiting Room**.



7. **IMPORTANT:** The first time you download the app, you will be asked to allow access for your microphone and camera. Click **Ok** for both prompts. If you click **Don't Allow**, the video visit will not work. If you accidentally clicked **Don't Allow**, go into your devices **Settings** to allow access.



The video call will launch. Your provider will join the visit shortly.

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us such as letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please contact your clinic.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Contacta a tu clínica.

請注意：如果您說中文 (**Chinese**)，我們免費為您提供語言協助服務。請致電你的診所。